



**BUG POLICE PEST CONTROL SERVICE
RESIDENTIAL SERVICES AGREEMENT CONTRACT**

Customer Name _____ Date _____
Billing Address _____
City _____ State _____ Zip Code _____
Phone _____

I. INTENT

- A. This agreement is intended to constitute a mutual understanding between _____ (the customer) and BUG POLICE LLC.
- B. The specifications indicate services to be rendered by Bug Police at the building(s) and premises of the Customer located at (service address): _____

II. SCOPE AND NATURE OF WORK

- A. Bug Police agrees to provide service for the following pests:
Roaches Common Ants Rodents Pharaoh Ants Common Spiders Flies Odor Neutralizer
- Other: _____

Service means the periodic treatment to help control/combate the targeted pests. Service cannot guarantee the targeted pests will not return, but if they do, Bug Police will retreat.

B. Service Exclusions. 1. Services Requiring a Separate Agreement: The Customer understands that this Agreement does not cover Carpenter ants, Fire Ants, Bed Bugs, Fleas, Termites, or Mosquitoes. Service for these pests requires a separate Agreement or Addendum. The requirement of a separate agreement or addendum can onto be waived by the Customer or any employee or agent of Bug Police. 2. Additional Exclusions: This Agreement does not cover mold or any mold like conditions. This exclusion cannot be waived by the Customer or any employee or agent of Bug Police.

III. CUSTOMER OBLIGATIONS

- A. The Customer shall extend all necessary cooperation to ensure satisfaction from pest services; including, availability of premises; appropriate sanitation, corrective construction measures.
- B. Whenever conditions conducive to the breeding and harborage of pests covered by this Agreement are reported to the Customer in writing by Bug Police, the Customer shall take the necessary steps to correct such conditions. Failure of the Customer to take necessary steps to correct such conditions will relieve Bug Police of its obligations incorporated into this Agreement.
- C. The Customer is responsible for communicating with all persona in the premises about the treatments and the nature of services offered hereunder; moreover, The Customer acknowledges that it has no information, or has communicated to Bug Police in writing any information it does have, that any persons in the premises have any medical condition or sensitivity which may be affected by the services contemplated by this agreement.
- D. Should the Customer discover any targeted pests during the term of this Agreement, they must follow the applicable notification and documentation processes as set out in the scope of service, provided by Bug Police.
- E. Failure of the customer to take necessary steps to correct conditions reported to it or to otherwise comply with the Customer Obligations will relieve Bug Police of its obligations and will permit Bug Police, at its discretion, to terminate this Agreement with 30 days written notice.

IV. SERVICE SCHEDULE

- A. Bug Police service representative shall service the Customer (service frequency) _____ per month, Other _____. All areas requiring attention shall be treated in order to achieve insect and rodent eradication.
- B. Bug Police representatives shall make additional visits and treatment as they are deemed necessary. Such service visits shall also be made promptly when requested by a designated representative of the Customer during regularly scheduled service periods.

V. TERMS OF AGREEMENT

- A. This agreement shall be effective for a period of _____ () year(s) and shall renew itself from month to month thereafter until terminated by either party upon sixty (60) days written notice.
- B. Monthly service charges will not increase for (1) year after the initial treatment. Thereafter, and for all non-multiple year agreements, Bug Police shall have the right to increase the service charges effective any time after the anniversary date of the initial treatment.
- C. The Customer acknowledges that the terms and conditions between the Customer and Bug Police are those stated in the Commercial Services Agreement and that there are no terms or provisions which apply. Any modification or change to these terms and conditions must be by a written Addendum signed by each party.
- D. Bug Police will be relieved of its obligations and may terminate this Agreement on sixty (60) days written notice, if any of the obligations set forth in this Agreement are not met by the Customer, or in the event of a change in state or federal law that materially affects Bug Police's obligations under this Agreement. Moreover, Bug Police may terminate if it cannot perform its responsibilities due to acts of God, including earthquakes, storms, fires, floods, or because of material change in circumstances, including, but not limited to, acts of war, strikes, unavailability of pesticides, or other supplies from ordinary sources. If any provision or portion thereof, of this Agreement is found to be invalid or unenforceable, it shall not affect the validity or enforceability of any part of this Agreement.

VI. PAYMENT



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A. The cost of the services described herein shall be \$ _____ plus tax of \$ _____ for the initial month and \$ _____ plus tax \$ _____ per month thereafter for a period of (_____) months. You will receive a monthly invoice. Payment shall be due upon receipt of invoice. (See Attachment PAYMENT SUMMARY)

VII. MATERIALS

A. The materials used shall conform to Federal, State and local laws and ordinances and shall be acceptable to the Customer.
B. The materials shall be used in accordance with the labels and specifications.

VIII. LIMITATION OF LIABILITY: The Customer expressly releases Bug Police from liability for any claim for personal injury (including stings or bites from fire ants, spiders, or any other pests) or property damages (to include the structure or contents) caused by any pests. The Customer agrees that under no circumstances shall Bug Police be liable for any amount greater than the amount paid by the Customer to Bug Police for the service to be provided. In no event will Bug Police be responsible for consequential damages for the loss of use of property. Any claim by the Customer for damages must be made in writing within one (1) year of the incident at issue or it will be deemed waived.

IX. EQUIPMENT REPLACEMENT

A. The Customer agrees to use the leased equipment or Bug Police provided equipment (the "Equipment") in a proper manner and upon the cancellation of this Agreement to return the Equipment in good condition, usual wear and tear expected. All Equipment (which includes rodent barrier equipment, or insect light traps) that is damaged, lost, or destroyed on the Customer premises will be replaced and charged to the Customer. Charges will be in accordance with the current existing equipment costs.

B. Bug Police shall retain ownership of the leased components. Upon termination of this Agreement for any reason, the Customer agrees to make the leased components available to Bug Police. At Bug Police's discretion, Bug Police may in a lawful manner and without breach of the peace, enter upon the Customer's premises, take possession of and remove the leased components. Bug Police will not be responsible for any damages to the Customer's property upon removal of the leased components except such damage solely caused by Bug Police's negligence.

X. INSURANCE: Upon request, Bug Police shall furnish to the Customer a certificate of liability insurance coverage in effect.

XI. CHEMICAL INFORMATION WARNING: Virtually all pesticides have some odor which may be present for a short time after application. At the Customer's request, Bug Police will provide information about the chemicals to be used in treating the premises.

XII. AMOUNT REMITTED: _____

XIII. _____ I HAVE READ THIS AGREEMENT AND AGREE TO ITS TERMS.

XIV. PO Number: _____

XV. Inspectors Name: _____ **Customer Signature:** _____

XVI. Employee ID: _____



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PAYMENT SUMMARY

1) INITIAL PAYMENT

A. Initial/ Start-up Service. \$ _____
B. One-Time Charges. \$ _____
C. Product Sales. \$ _____
D. Sales Tax (if applicable). \$ _____
TOTAL. \$ _____

2) MONTHLY TREATMENT SERVICE CHARGES

A. Monthly Treatment Service Charges. . . \$ _____
B. Sales Tax (if applicable). \$ _____
TOTAL. \$ _____

3) MONTHLY LEASE CHARGES

A. Leased Component Charges. \$ _____
B. Sales Tax (if applicable). \$ _____
TOTAL. \$ _____

4) Product Sales/ One-Time Charges plus tax (if applicable). \$ _____

FIRST MONTH'S CHARGES (Total of 1A, B, C, & D). \$ _____

MONTHLY SERVICE/ LEASE PAYMENT (Total of 2 & 3). \$ _____